

## **Frequently Asked Questions**

### **Corporate & Military Group Volunteers**

#### **When can my group volunteer at Norfolk Botanical Garden?**

All group volunteers are scheduled on predetermined Wednesday mornings from 9:30AM-11:30AM.

#### **How many individuals can volunteer as part of my group?**

Our program is able to accommodate a maximum of 10 volunteers per group.

#### **Why aren't there more dates or times to bring my group in to volunteer?**

Group volunteers primarily assist our horticulture team with various projects - all of which take a lot of planning and preparation. Having specific days helps our staff with planning and logistics.

#### **What kinds of jobs will my group help with?**

Our group volunteers most often help out as part of our Green Team which lends a helping hand to our Horticulture team. Tasks usually include weeding, mulching, planting, or clean-up. Every shift offers a rewarding opportunity to contribute to the beauty and health of our garden.

#### **What is Volunteer Hub and why do members of my group have to make an account in advance?**

Our volunteer services department uses a volunteer management program called "VolunteerHub". Members of a group are **required** to pre-register for their event using the special sign-up link provided by our staff. By creating an account, it helps us plan for your group and also allows us to track your hours accurately.

#### **Can members of my group come back to volunteer on their own at NBG?**

Group volunteers go through a different onboarding process than individual volunteers. Because of this, group volunteers must still apply for any open volunteer opportunities and go through the standard onboarding process before being allowed to volunteer on their own at NBG.

#### **Can we visit and explore the Garden after our shift?**

Group volunteers are welcome to enjoy the Garden at their leisure directly following their volunteer shift. The Garden has tables and chairs for visitor use and some groups choose to bring their lunches and enjoy the scenery after their work is done.